



Riddoch Trading Pty Ltd trading as 'The Union Dairy Company' (Est. No. 2729) believes that success depends on the supply of high quality products that meet or exceed customer and consumer expectations of premium brand products. Fundamental to this belief is the responsibility to ensure the food safety and quality of all products that the Company manufactures.

The Company is committed to the continual improvement of Food Safety and Compliance systems to enhance brand reputation and maintain customer confidence in its products. The Union Dairy Company operations are committed to continuous improvement, which is measured, evaluated and validated for effectiveness through internal and external audits.

The company identifies that the responsibility for achieving Food Safety and Quality commitments lies with each Union Dairy Company employee in the execution of their role and their relationship with the stakeholders. The following principles are the foundation of The Union Dairy Company's commitment to food safety and quality:

- Manufacture and deliver products that meet the highest food safety and quality standards.
- Meet or exceed all statutory and regulatory requirements for food safety and quality.
- Implementation and sustain certification of a Food Safety and Quality Management System, compliant with FSSC 22000.
- Through internal and external audit processes, validate and verify the effectiveness of the Food Safety and Quality Management Systems.
- Implement programmes that develop technical skills, increase awareness, manage risk and drive increasing levels of excellence.
- Continually review the Food Safety Management System (including policies, HACCP plan, procedures, objectives and specifications) to effectively manage Food Safety risks associated with changes in products, processes and technologies.
- Establish Food Safety and Quality objectives as measurable KPIs to ensure continuous improvement and compliance.
- Ensure that suppliers embrace equivalent Food Safety and Quality commitments and monitor the materials and services they supply through audits and incoming goods inspection.
- Communicate Food Safety requirements to suppliers, contractors and customers by establishing specifications for ingredient, packing materials and product storage.

As the Group General Manager, I am committed to the Food Safety and Quality Policy of The Union Dairy Company.

Responsibility for the successful implementation for this programme belongs with every Union Dairy Company employee at each level and function within the organisation.

Dean McKenna
Group General Manager
Date: 21st March, 2018